What is Crisis Intervention?

Crisis intervention services are designed to provide immediate, short-term help to individuals who experience an event that produces emotional, mental, physical, and behavioral distress or problems.

The Crisis Intervention team is available 24/7 and responds to the immediate needs of an individual going through a difficult time.

The ultimate goal of the Crisis Intervention team is to maintain the safety and well being of all the individuals we have contact with.

Call 9-1-1 for any immediate safety concerns, including a suicide attempt or violence.

Where HOPE and HELP come together.

988 | SUICIDE & CRISIS LIFELINE

Walworth County
Department of Health & Human Services
1910 County Rd NN
P.O. Box 1005
Elkhorn, WI 53121-1005

(262) 741-3200

1-800-365-1587
Spanish: (262) 741-7847

www.co.walworth.wi.us

Intervention Services available
24 hours a day – 7 days a week

Building Hours:
Mon-Fri 8:00am-4:30pm

Walk In Hours for Services:
Mon-Fri 8:00a-4:30pm

WALWORTH COUNTY
WISCONSIN
Health and Human Services

Statement of Confidentiality

Walworth County Department of Health and Human Services adheres to confidentiality policies set by federal, state, and administrative laws. The release, transfer and access to protected health information meets the standards required under 45 CFR Parts 160-164 (HIPAA), 42 CFR, §51.30 of Wisconsin Statutes, and DHS 92 of Wisconsin Administrative Code.

S://HumanServices/CrisisIntervention/CrisisBrochure

Walworth County Crisis Intervention

"The struggle you're in today is developing the strength you need for tomorrow"

What types of Crisis services are available?

Telephone Crisis: A Crisis worker is available by phone 24 hours, 7 days a week to help with conflict resolution, provide resources, assess risk, safety plan, take various reports, provide support, amongst a host of other services.

Walk-In Services: A Crisis worker is available M-F, 8:00-4:30p to meet with consumers to assess for services at HHS when criteria are met or assist in scheduling appointments at outside providers, as well as to assist with other Crisis related issues.

Mobile Crisis: A Crisis Worker may be available to meet you in the community to assist in helping to resolve your crisis.

Involuntary or Voluntary Short Term Hospitalization: Crisis workers can assist Law Enforcement with involuntary hospitalizations or we can assist with voluntary hospitalizations if the consumer is a patient of the HHS mental health clinic.

Linkage and Coordination: A Crisis worker can provide resource information and assist in connecting consumers to other providers if needed.

Stabilization Services: Optional emergency mental health services to avoid the need for an inpatient hospitalization.

How do you know if someone is suicidal?

There are many risk factors for suicide and not everyone exhibits the same signs. Common warning signs are listed here, but if you are concerned, call Crisis Intervention at (262) 741-3200 or Suicide Prevention to consult or talk directly about your concerns. Please contact 911 for immediate assistance.

Having thoughts of suicide or need support?

Suicide Risk Signs & Symptoms

Talk

If a person talks about:

- Being a burden to others
- Feeling trapped
- Experiencing unbearable pain
- Having no reason to live
- Killing themselves

Mood

People who are considering suicide may display:

- Depression
- Loss of interest
- Rage
- Irritability
- Humiliation
- Anxiety

Behavior

Specific things to look out for:

- Increase use of alcohol or drugs
- Looking for ways to kill themselves
- Acting recklessly
- Withdrawing from activities
- Isolating from friends & family
- Sleeping too much or too little
- Visiting or calling people to say goodbye
- Giving away prized possessions
- Aggression